

## **Job Description for the Role of Night Support Worker - Winsford**

The role requires personal responsibility for maintaining the Chester Link Mission Statement in all areas of work. You will provide physical and emotional support to the service users and demonstrate an attitude towards others which is based on respect, dignity and equality.

**Accountable to:** Chief Officer  
**Reporting to:** Team Leader - Winsford

### **Service Users**

To support service users' aspirations and development needs by planning and undertaking activities associated with their personal progression, daily living skills, relationships, work and leisure, promoting independence at all times.

To support service users to develop and maintain social and family relationships.

To provide and maintain a high standard of personal support for each service user including personal care.

To respond to service users' medical or health concerns directly and appropriately and report any concerns to the Team Leader.

To administer medication or support service users in self-medicating or in working toward this in accordance with company policy and procedures.

To fully contribute to supporting individual service users in the domestic arrangements for running the house, and for maintaining a safe, homely and clean environment.

To contribute towards the protection of service users from abuse in line with the Safeguarding Policy.

### **Operational**

To work co-operatively as a member of the staff team being available to work night shifts including weekends and bank holidays.

To contribute to a culture of open communication and constructive feedback with service users and colleagues.

To have an up to date working knowledge of Chester Link Policies and Procedures and to adhere to them.

To help maintain the necessary administrative records within the houses and to be responsible for reporting and recording accidents, incidents or dangerous occurrences.

To attend and contribute to team meetings.

### **Professional**

At all times to demonstrate a professional approach to all service users, staff, visitors and professionals.

To ensure that confidentiality is maintained at all times and to be responsible for the protection of personal data.

To undertake any training required to perform the role effectively and in line with best practice.

### **Health and safety**

To demonstrate an awareness of the Health and Safety regulations which are published nationally and which have implications for service users and their homes.

To take personal responsibility for acting in a manner which promotes Health and Safety in the workplace at all times.

*This job description indicates the main responsibilities of the post and is not intended as a comprehensive list.*

*In consultation with you it is liable to variation by Chester Link to reflect actual, contemplated or proposed changes in or to your job.*